

One Program, Three Frameworks:

How BenTek turned fragmented audits into a unified trust strategy

INDUSTRY: **BENEFITS ADMINISTRATION TECHNOLOGY**

COMPLIANCE AUDITS: **SOC 2® TYPE 2 EXAMINATION | HIPAA ASSESSMENT**
GOVRAMP™ ASSESSMENT (IN PROGRESS) | PENETRATION TESTING

THE CLIENT

BenTek is a benefits administration platform purpose-built for public sector and educational institutions, serving across all 50 states, for clients with complex benefit rules, diverse employee populations, and accountability to employees, boards, taxpayers, and regulators. BenTek has a 99% client retention rate from earning trust through reliable service and consistent follow-through.

THE OPPORTUNITY

Compliance Becomes a Procurement Requirement

Public sector clients face new state-level security mandates, so vendor compliance posture is now a procurement prerequisite. Questions around security controls, audit reports, penetration testing, and incident response, are now standard RFP questions, and BenTek needed formal, audited evidence to answer them. Running separate SOC 2 and HIPAA engagements created duplicate effort and budget strain, and with GovRAMP pending, continuing that approach was not viable.

THE SOLUTION

Three Frameworks, One Coordinated Engagement

BenTek chose 360 Advanced for its ability to support SOC 2, HIPAA, and GovRAMP work within a single coordinated engagement, submitting evidence once across all three frameworks rather than managing separate audit relationships. The team's working knowledge of SaaS environments meant BenTek didn't spend cycles bringing a new firm up to speed. The engagement produced a clean SOC 2 Type 2 report with no findings, along with proactive guidance on future areas to address.

RESULTS

A Unified Program with a Competitive Edge

- Clean SOC 2 Type 2 report with no findings, plus forward-looking guidance to strengthen the program
- GovRAMP assessment underway. BenTek is the only benefits administration SaaS platform of its kind in the program
- Consolidated SOC 2, HIPAA, and GovRAMP reduces duplicated effort and internal audit burden
- Compliance program is now an active sales enabler in RFPs, with GovRAMP as a direct competitive differentiator

"We had no findings—a clean report. But what stood out was the proactive approach with 360 Advanced: looking at areas we hadn't considered, making recommendations to ease next year's audit. I really appreciate that team approach versus 'I'm the auditor.'"

KEVIN SMITH

VICE PRESIDENT OF TECHNOLOGY AND SECURITY | BENTEK

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